AVERAGE TIME TO CLOSE A CASE (IN DAYS)
PER QUARTER
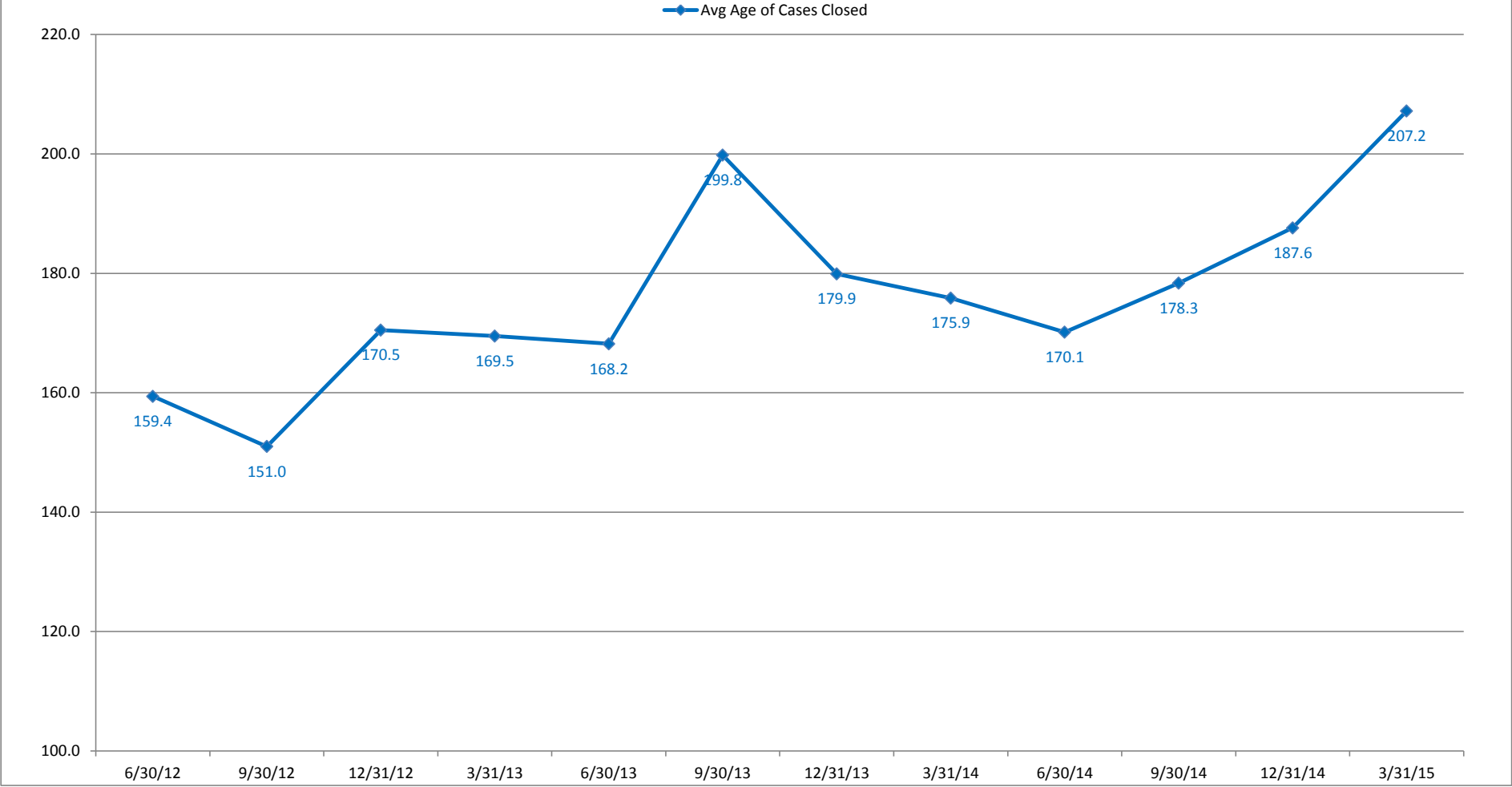
Virginia Department of Health Professions

FISCAL YEAR 2015, QUARTER ENDING 3/31/2015

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

*The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.

	CURRENT 3/31/15	12/31/14	9/30/14	6/30/14	3/31/14	12/31/13	9/30/13	6/30/13	3/31/13	12/31/12	9/30/12	6/30/12
Audiology/Speech Pathology	179.0	66.7	92.0	77.5	53.0	0.0	47.2	77.8	148.0	157.2	138.0	113.4
Counseling	315.6	238.2	204.6	170.4	225.8	225.4	254.2	422.6	65.8	176.5	89.0	183.7
Dentistry	222.8	259.4	307.5	394.1	298.1	325.1	286.0	280.2	204.4	207.8	152.9	213.7
Funeral Directing	205.8	99.4	175.9	175.5	185.7	164.2	180.4	177.5	208.8	135.3	276.1	166.1
Long Term Care Administrator	179.7	154.7	184.8	143.8	291.1	195.0	120.7	233.1	234.2	192.6	156.9	164.6
Medicine	219.3	165.4	170.8	151.7	167.5	135.9	225.0	129.2	145.0	132.4	127.5	119.9
Nurse Aide	172.6	147.2	116.4	121.1	146.6	167.1	164.9	150.3	173.1	184.5	169.0	174.4
Nursing	188.1	214.3	173.2	182.9	184.0	179.8	190.1	164.7	196.6	189.9	173.0	184.6
Optometry	122.1	184.3	205.5	289.4	229.5	220.5	163.5	124.2	294.8	68.3	173.0	138.2
Pharmacy	247.3	102.1	139.7	148.4	130.5	142.4	158.7	154.2	109.1	175.5	121.0	158.9
Physical Therapy	120.8	137.9	176.4	123.0	125.8	127.0	99.8	177.2	286.1	221.7	173.0	235.0
Psychology	171.1	129.0	210.0	176.5	149.5	177.5	155.1	298.3	80.0	75.0	90.0	228.7
Social Work	198.9	314.4	183.9	171.2	216.9	138.9	176.0	276.5	131.1	289.2	106.0	129.6
Veterinary Medicine	269.9	318.2	214.5	118.2	187.2	243.9	243.9	165.4	196.0	211.3	158.0	153.6
AGENCY	**207.2**	**187.6**	**178.3**	**170.1**	**175.9**	**179.9**	**199.8**	**168.2**	**169.5**	**170.5**	**151.0**	**159.4**

Avg Age of Cases Closed for All Boards

— Avg Age of Cases Closed

6/30/12	159.4
9/30/12	151.0
12/31/12	170.5
3/31/13	169.5
6/30/13	168.2
9/30/13	199.8
12/31/13	179.9
3/31/14	175.9
6/30/14	170.1
9/30/14	178.3
12/31/14	187.6
3/31/15	207.2

Virginia Department of Health Professions

AVERAGE TIME TO CLOSE A CASE (IN DAYS)

PER FISCAL YEAR

LAST FIVE FISCAL YEARS

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.

Board	FY14	FY13	Change Between FY14 & FY13	FY12	Change Between FY13 & FY12	FY11	Change Between FY12 & FY11	FY10	Change Between FY11 & FY10
Audiology/Speech Pathology	59.9	77.8	-23.1%	113.4	-31.4%	89.6	26.6%	176.2	-49.1%
Counseling	215.2	422.6	-49.1%	183.7	130.0%	77.7	136.4%	387.8	-80.0%
Dentistry	317.9	280.2	13.5%	213.7	31.1%	172.9	23.6%	189.4	-8.7%
Funeral Directing	178.0	177.5	0.3%	166.1	6.9%	226.5	-26.7%	265.2	-14.6%
Long Term Care Administrator	175.8	233.1	-24.6%	164.6	41.6%	126.1	30.5%	203.6	-38.1%
Medicine	156.6	129.2	21.2%	119.9	7.8%	148.4	-19.2%	169.9	-12.7%
Nurse Aide	203.7	150.3	35.5%	174.4	-13.8%	180.4	-3.3%	213.8	-15.6%
Nursing	178.5	164.7	8.4%	184.6	-10.8%	196.5	-6.1%	208.1	-5.6%
Optometry	223.6	124.2	80.1%	138.2	-10.1%	214.9	-35.7%	98.0	119.3%
Pharmacy	136.7	154.2	-11.4%	158.9	-3.0%	159.7	-0.5%	95.7	66.9%
Physical Therapy	147.2	177.2	-16.9%	235.0	-24.6%	74.4	215.9%	165.6	-55.1%
Psychology	158.3	298.3	-46.9%	228.7	30.4%	204.8	11.7%	41.6	392.3%
Social Work	172.0	276.5	-37.8%	129.6	113.3%	257.3	-49.6%	264.2	-2.6%
Veterinary Medicine	174.8	165.4	5.7%	153.6	7.7%	162.4	-5.4%	219.8	-26.1%
AGENCY	**181.5**	**168.2**	**7.9%**	**159.4**	**5.5%**	**177.5**	**-10.2%**	*194.3*	**-8.6%**

Average Age (in days) of Cases Closed for All Boards

◆ Average Age in Days

200.0	
190.0	194.3
180.0	177.5 ... 181.5
170.0	168.2
160.0	159.4
150.0	
140.0	

FY10   FY11   FY12   FY13   FY14